



July 13, 2021

Dear Valued Clients:

We would like to take this opportunity to remind you of the key features of the homeowner portal, hours of operation and ways to contact our Accounts Receivable Department for all billing and payment related inquiries.

Homeowner Portal Key Features

- ~ View payment history and account balance in real-time 24/7.
- ~ Enroll in ACH auto draft or make a payment via eCheck or credit card.
- ~ Update contact information and communication preferences.
- ~ Access to view and/or download Association documents and communications.

Accounts Receivable Hours of Operation

Monday - Friday, 8:30 A.M. - 5:00 P.M. EST

E-mail

AR@camcomgmt.com

Telephone

(610) 446-8696

In following our commitment to high levels of customer service and availability, we will begin offering Saturday hours for Accounts Receivable related inquiries.

Effective Saturday, July 17, 2021, and onward, our Accounts Receivable Coordinators will be available between the hours of 8:30 A.M. - 1:30 P.M. You can reach the Accounts Receivable department at (610) 446-8696. If preferred, you can also e-mail AR@camcomgmt.com.

CAMCO Corporate offices will remain closed on Saturdays, so for any other matters, please contact your Community Manager, Monday – Friday during normal business hours.

If you have any questions, please feel free to contact me or your community manager.

Best regards,

Stacy D. Maus
Director of Accounts Receivable
CAMCO Management
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